



December 9th, 2013

Multi-modal Social Signal Analysis for Predicting Agreement in Conversation Settings

15th ACM International Conference on Multimodal
Interaction

Víctor Ponce López
Xavier Baró Solé
Sergio Escalera Guerrero

vponcel@uoc.edu
xbaro@uoc.edu
sergio@maia.ub.es



Outline

☒ Motivation

☐ Conversation settings

☐ Methodology

☐ Results

☐ Conclusion

Motivation

Communication - Interaction

- Human language is essential in human social interactions.

Motivation

Communication - Interaction

- Human language is essential in human social interactions.
- Non-verbal communication is found within the human language through the gestures, and beyond the human speech [Pentland, 2008; McNeil, 2005].

Motivation

Behavior analysis

- Understand what and how affect to participants mood.

Motivation

Behavior analysis

- Understand what and how affect to participants mood.
- Multi-modal technologies allow to capture audio-RGB-depth data from conversational scenarios to analyze behavioral indicators appearing on the subjects [Marcos-Ramiro et. al., 2013].

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☐ Motivation

☒ Conversation settings

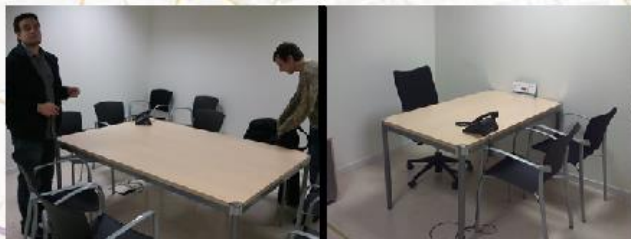
☐ Methodology

☐ Results

☐ Conclusion

Conversation settings

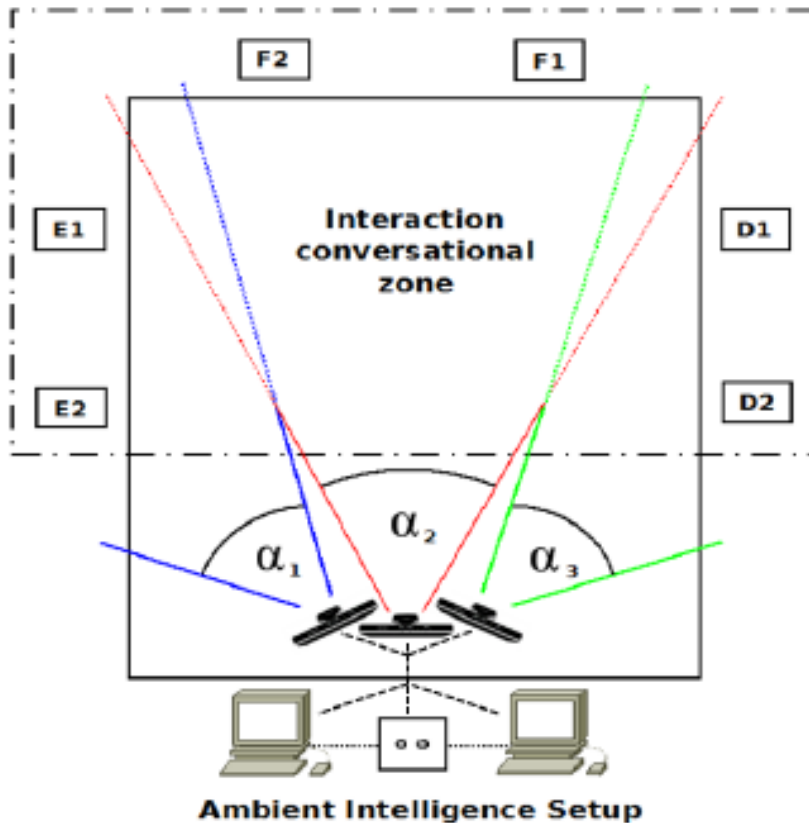
Recorded regions



15	Barcelona
4	Vilanova i la geltrú
2	Tarragona
2	Centre Penitenciari de Joves (Granollers)
2	Manresa
1	Terrassa

Conversation settings

Acquisition architecture



- RGB-Depth Resolution: 640×480 .
- Frames per second: 12.
- Distance to camera: 1-2 meters.
- Audio channels: 16 bit audio at sampling rate 16 kHz.

Ciutat de la Justícia

19 de Setembre del 2012

Outline

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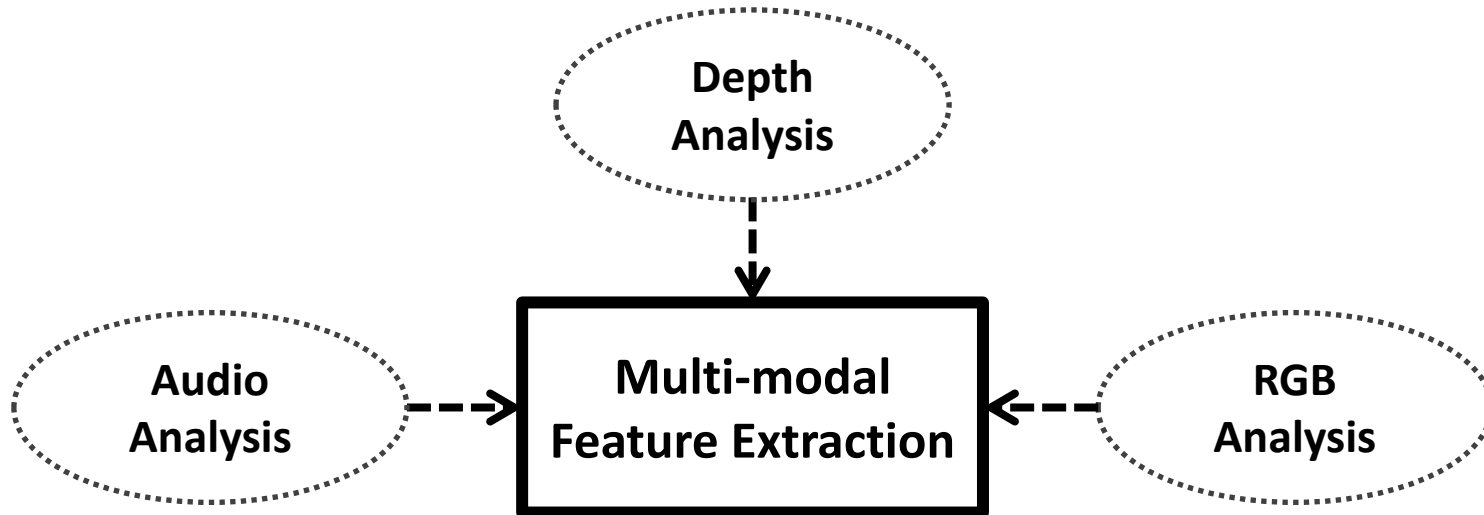
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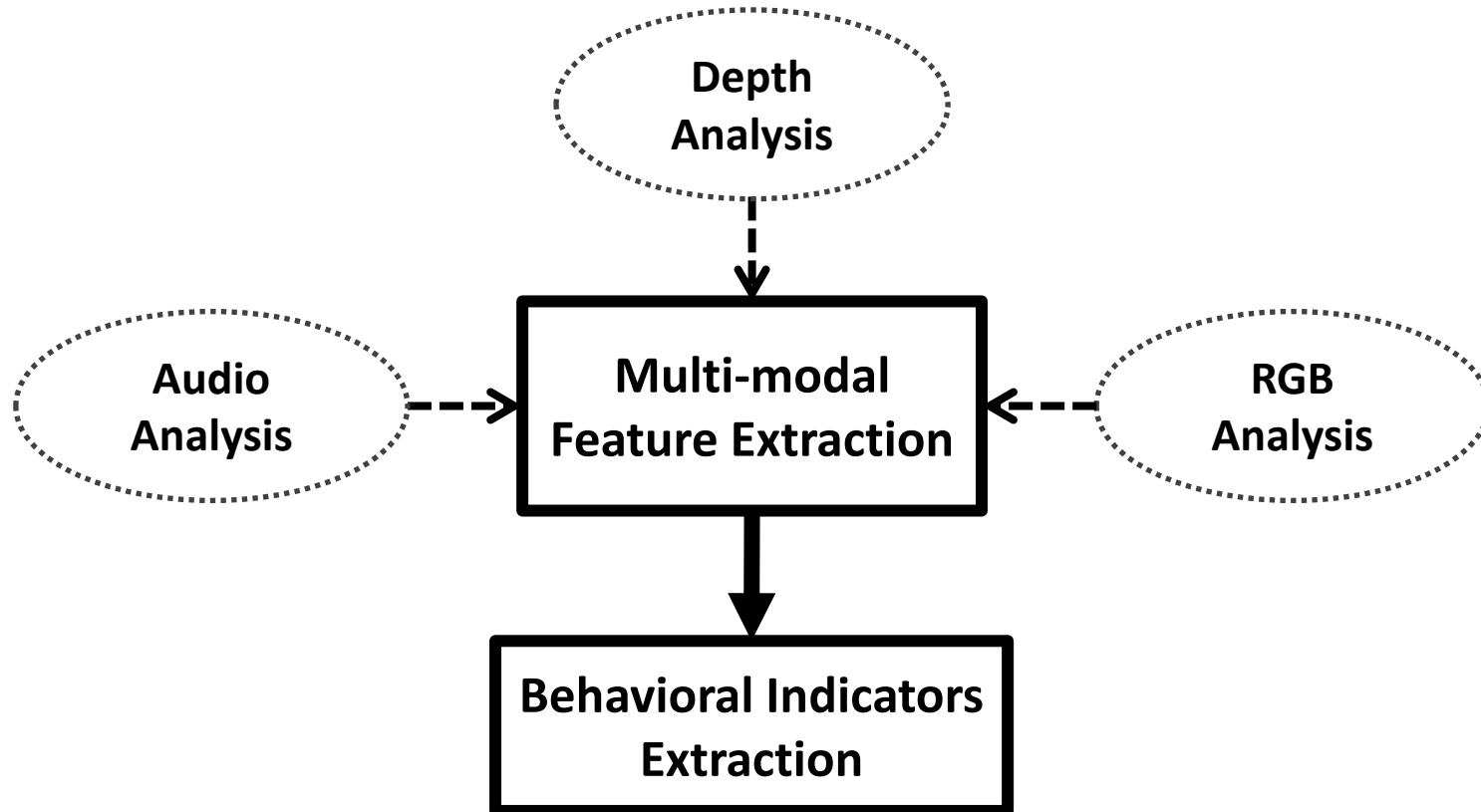
Methodology

System modules



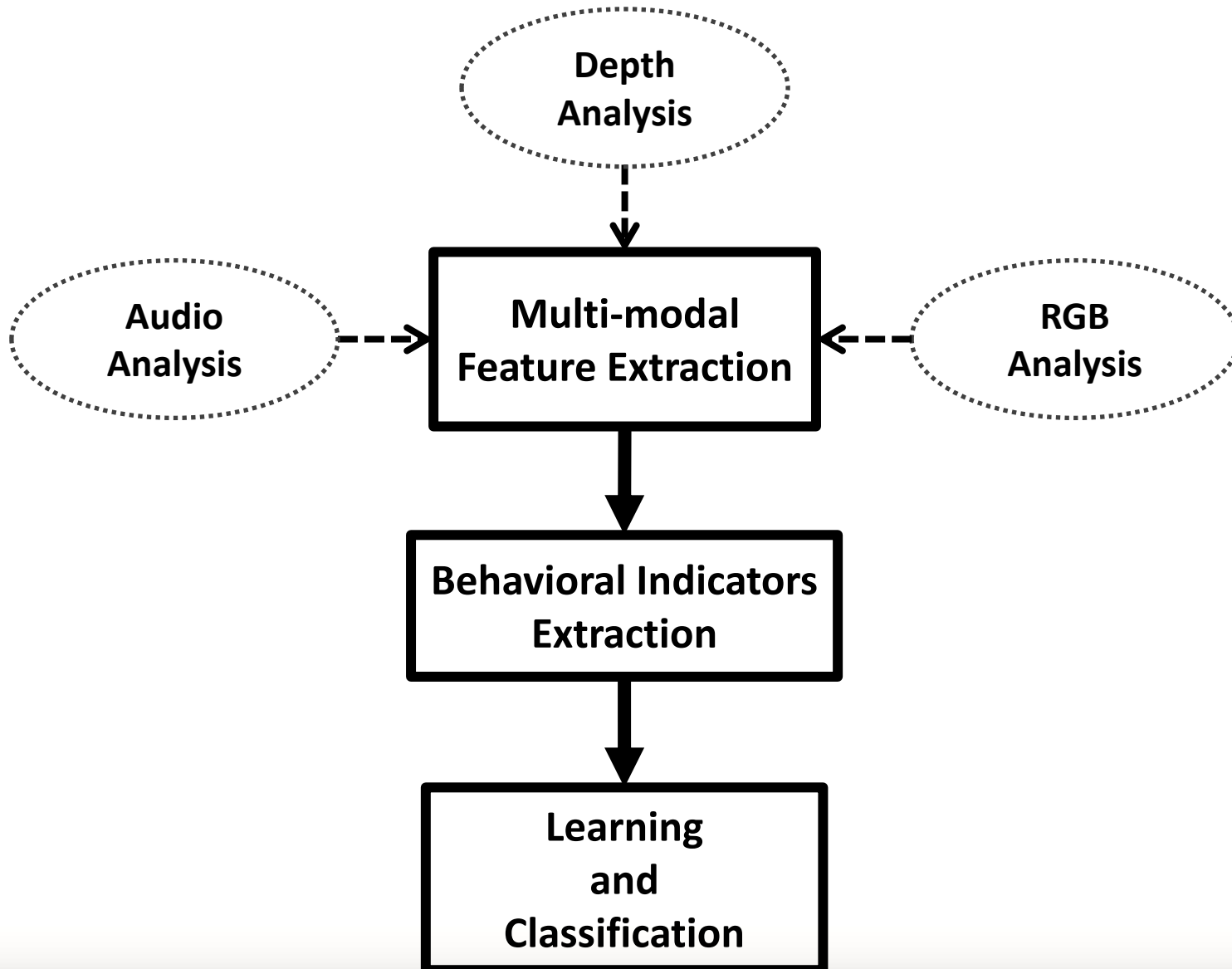
Methodology

System modules



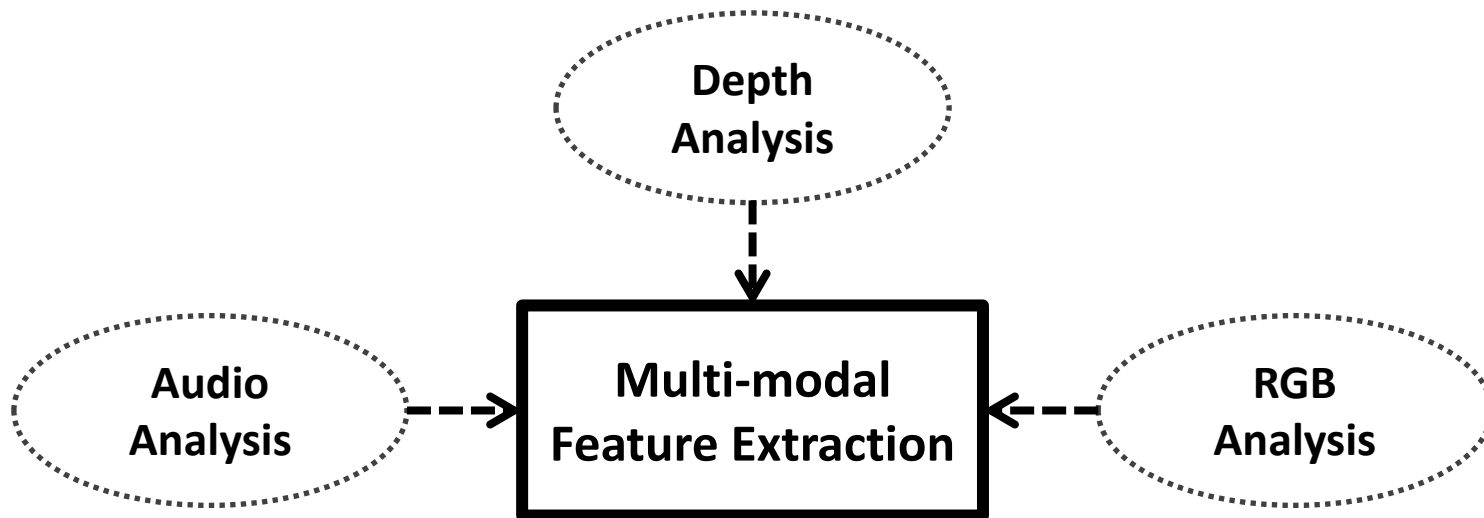
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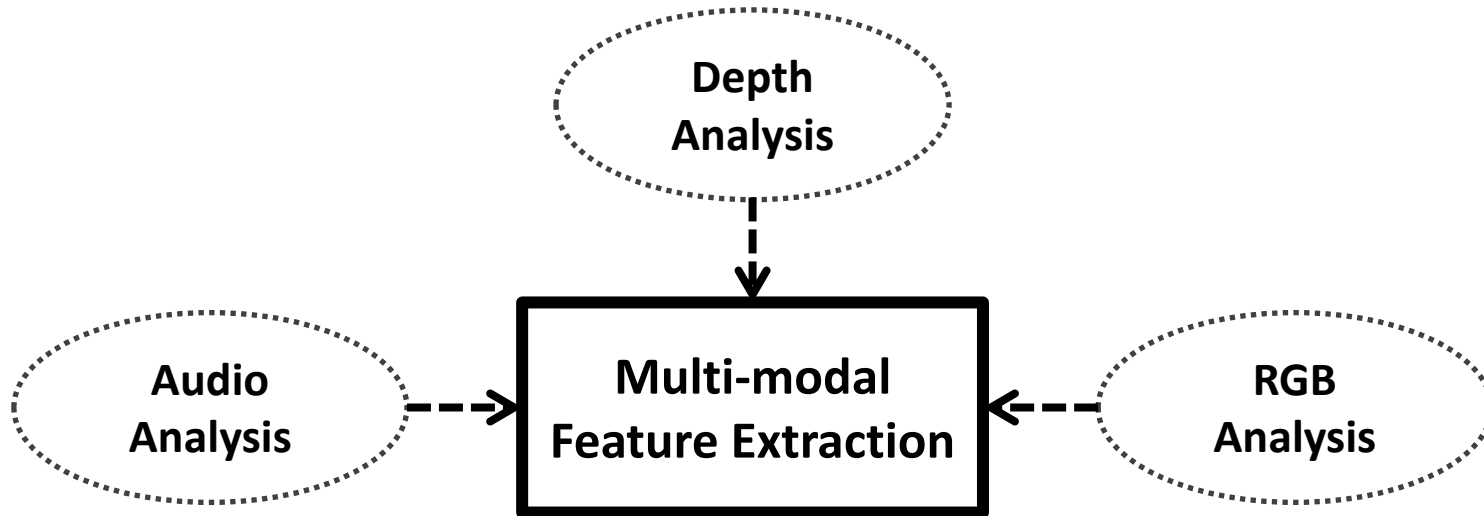
Methodology

Multi-modal feature extraction



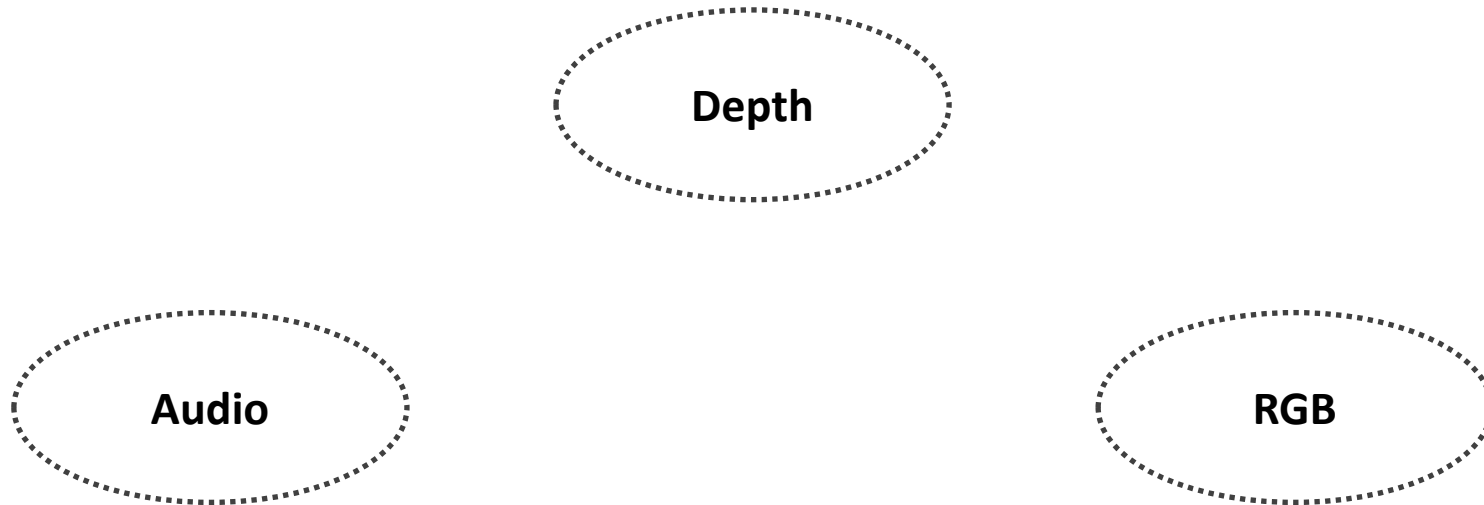
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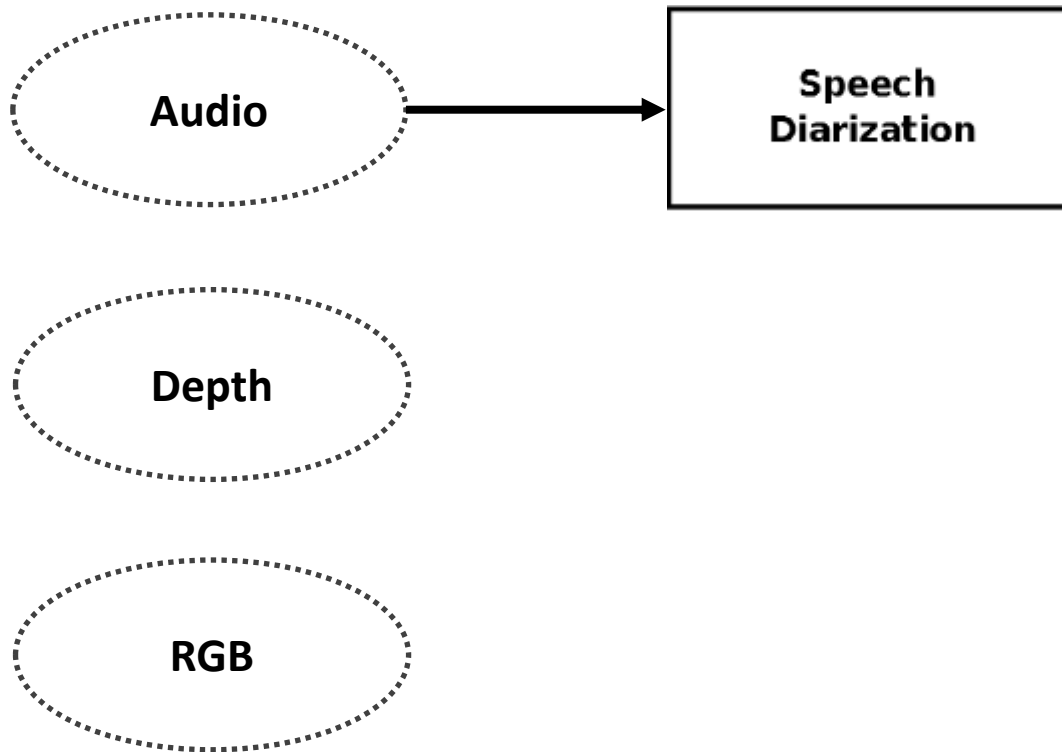
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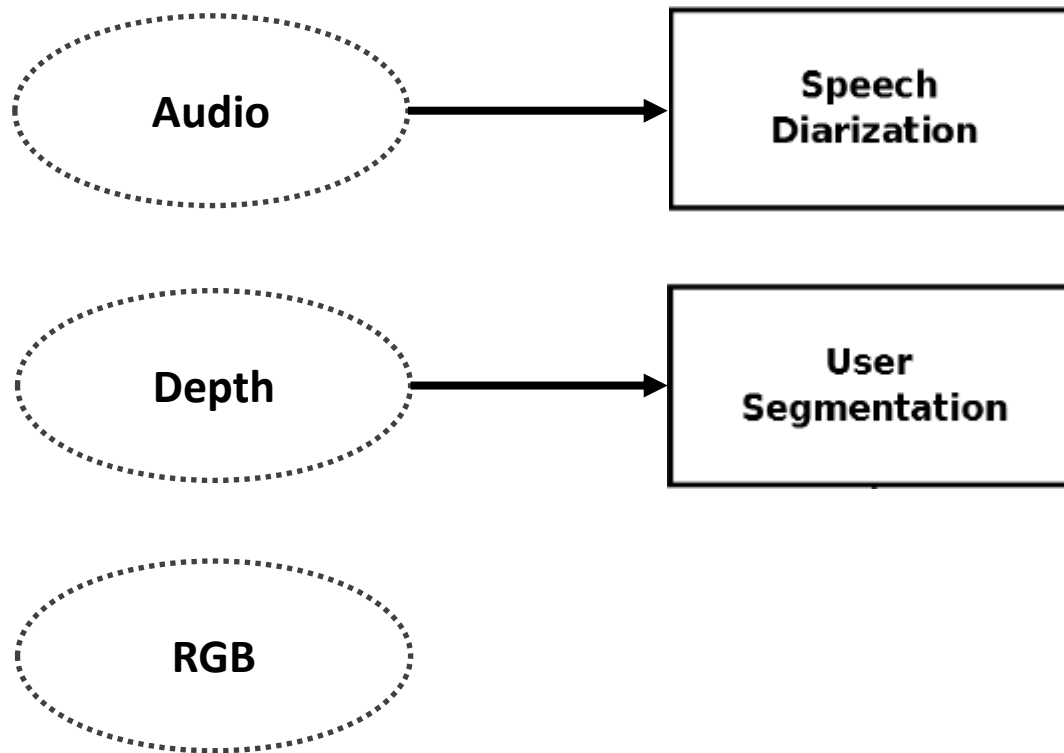
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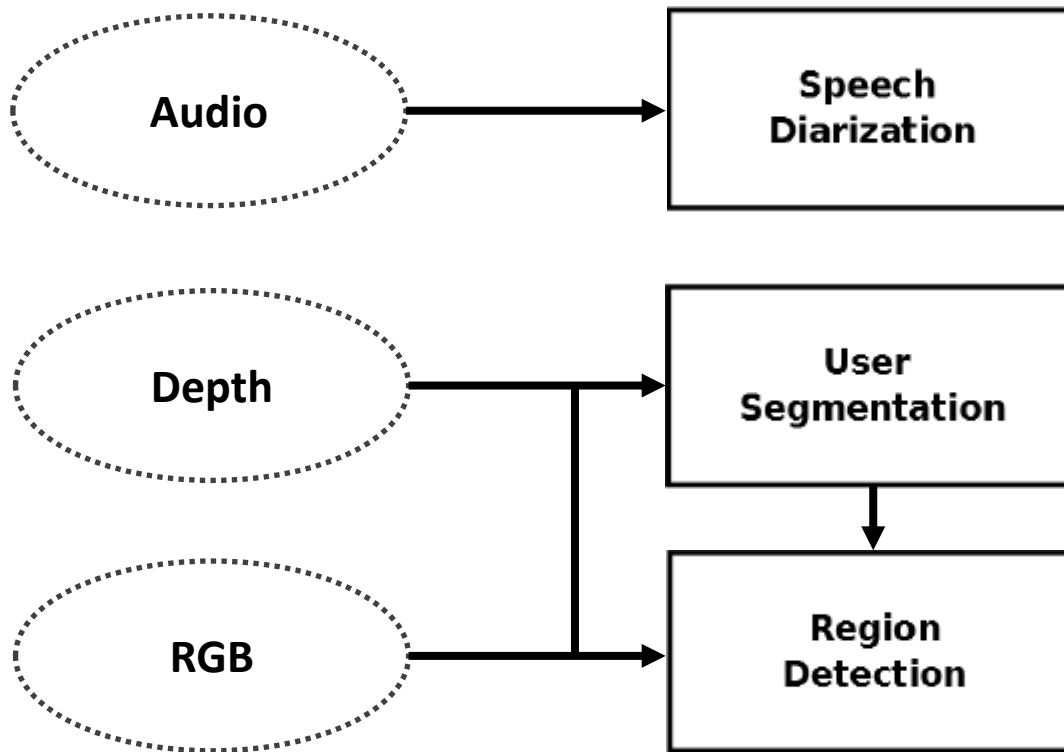
Methodology

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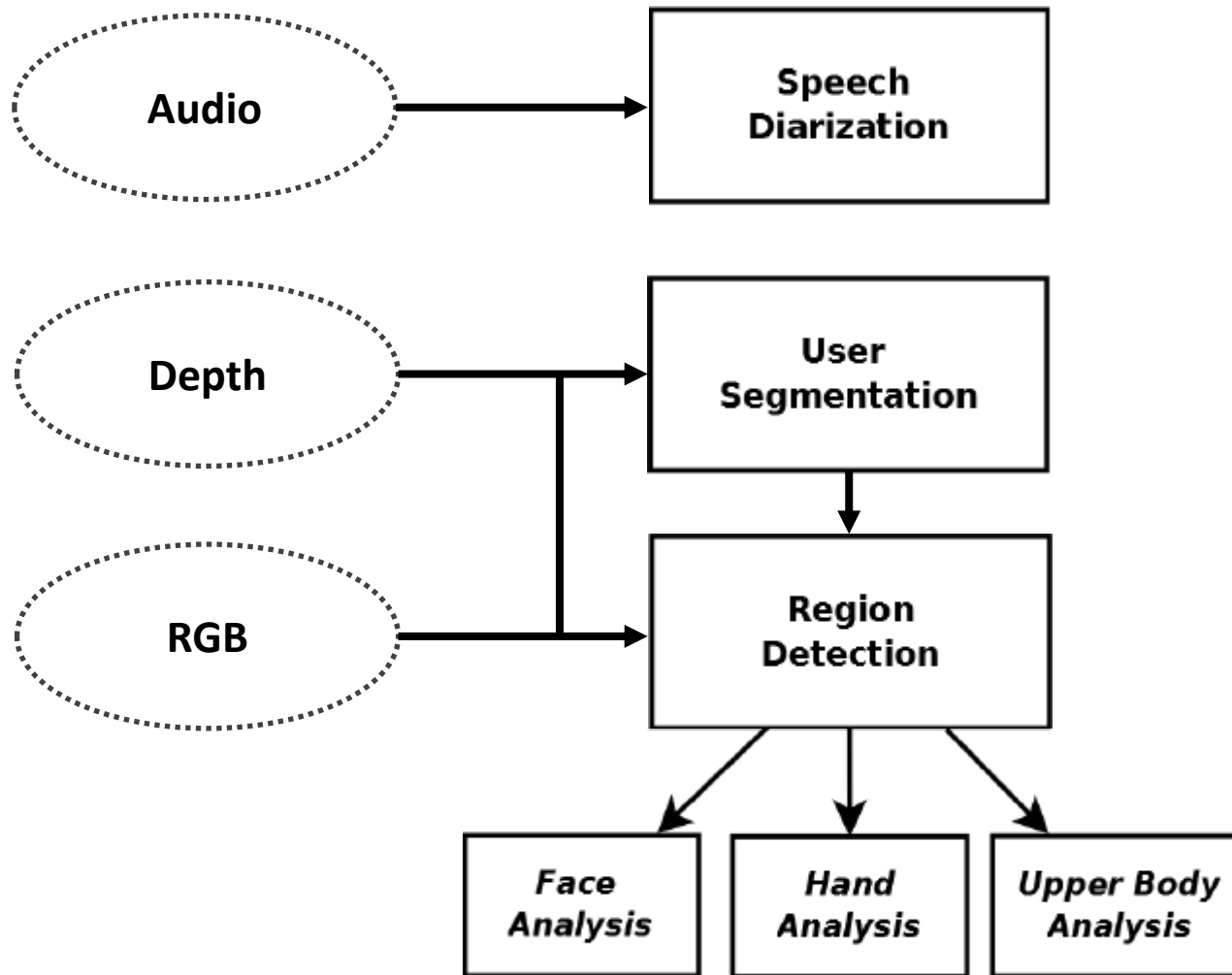
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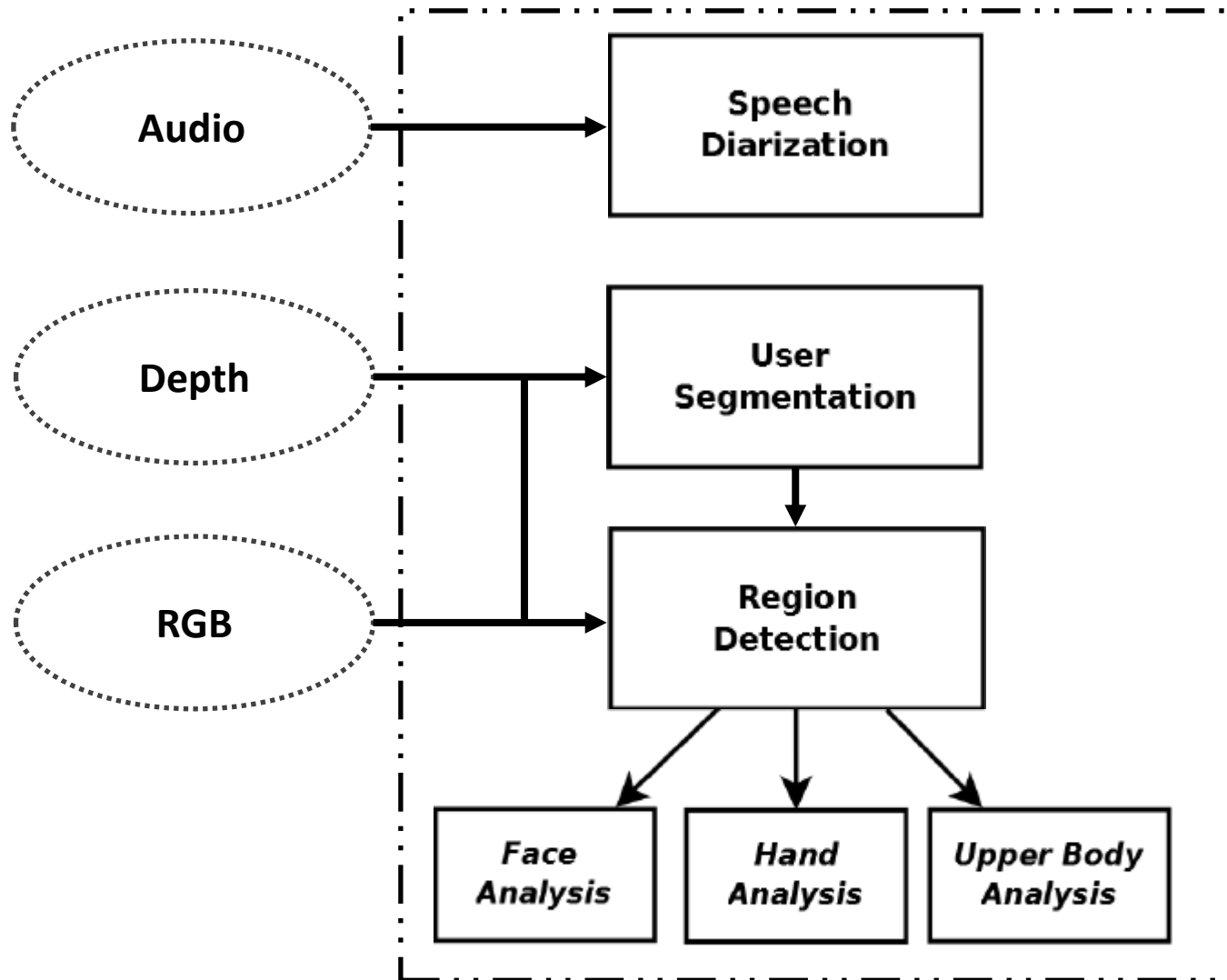
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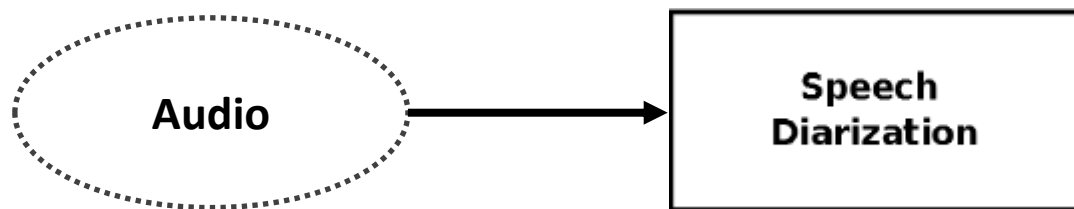
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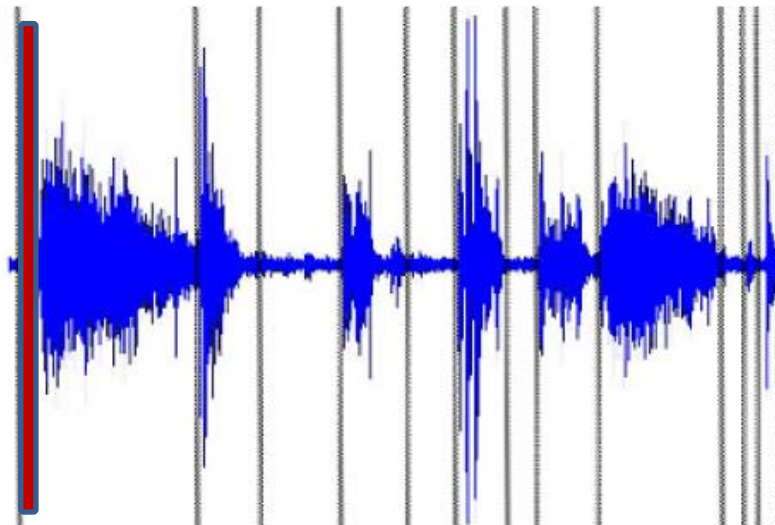
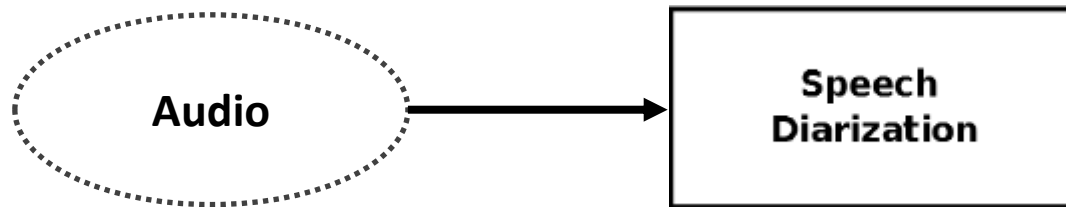
Methodology

Speech diarization

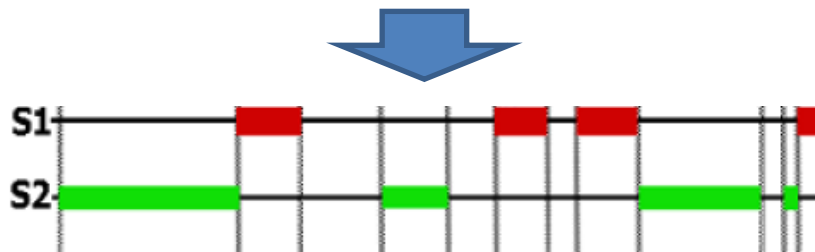


Methodology

Speech diarization



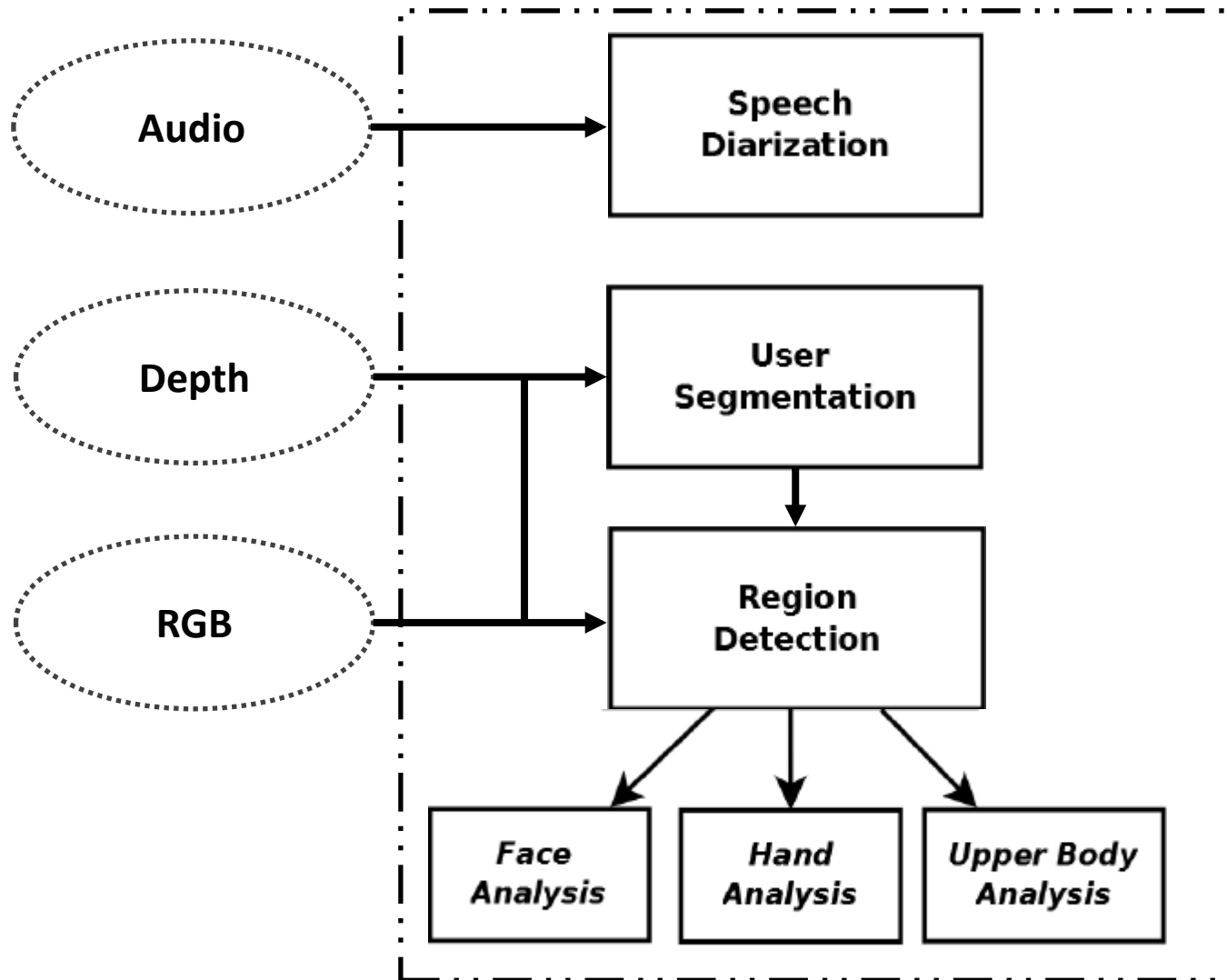
- 12 MFCC per window.
- Hierarchical clustering.
- GMM speaker modelling.



Speaker segmentation identification

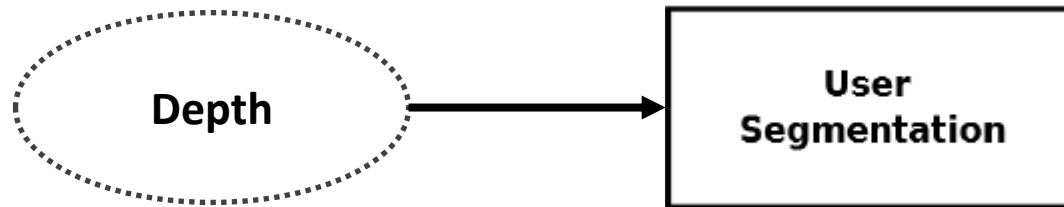
Methodology

Multi-modal feature extraction



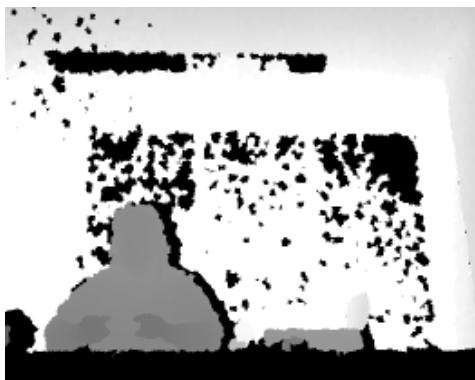
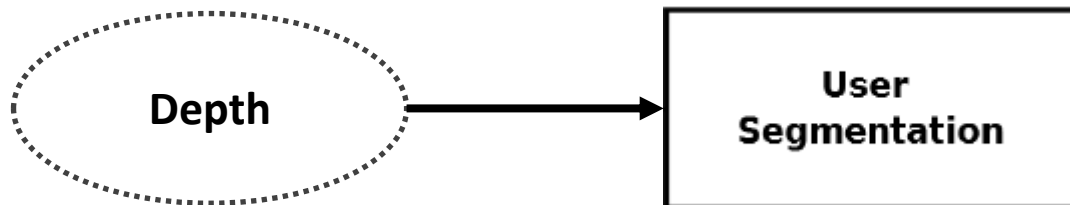
Methodology

User Segmentation



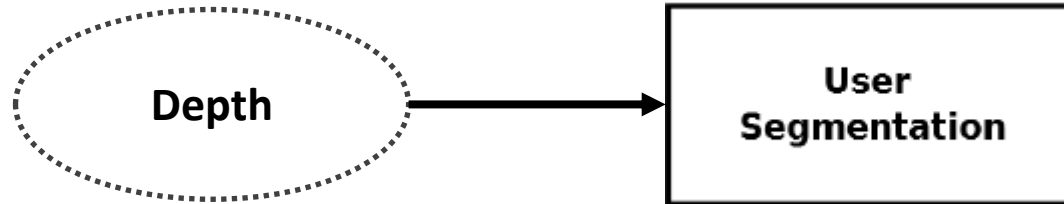
Methodology

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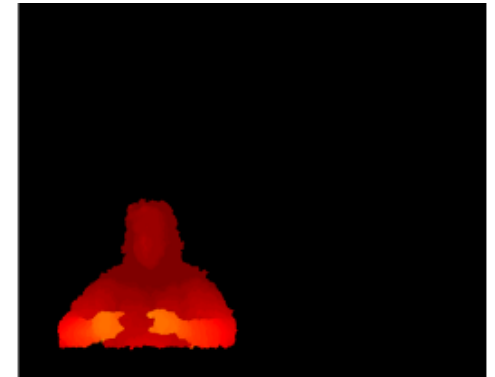
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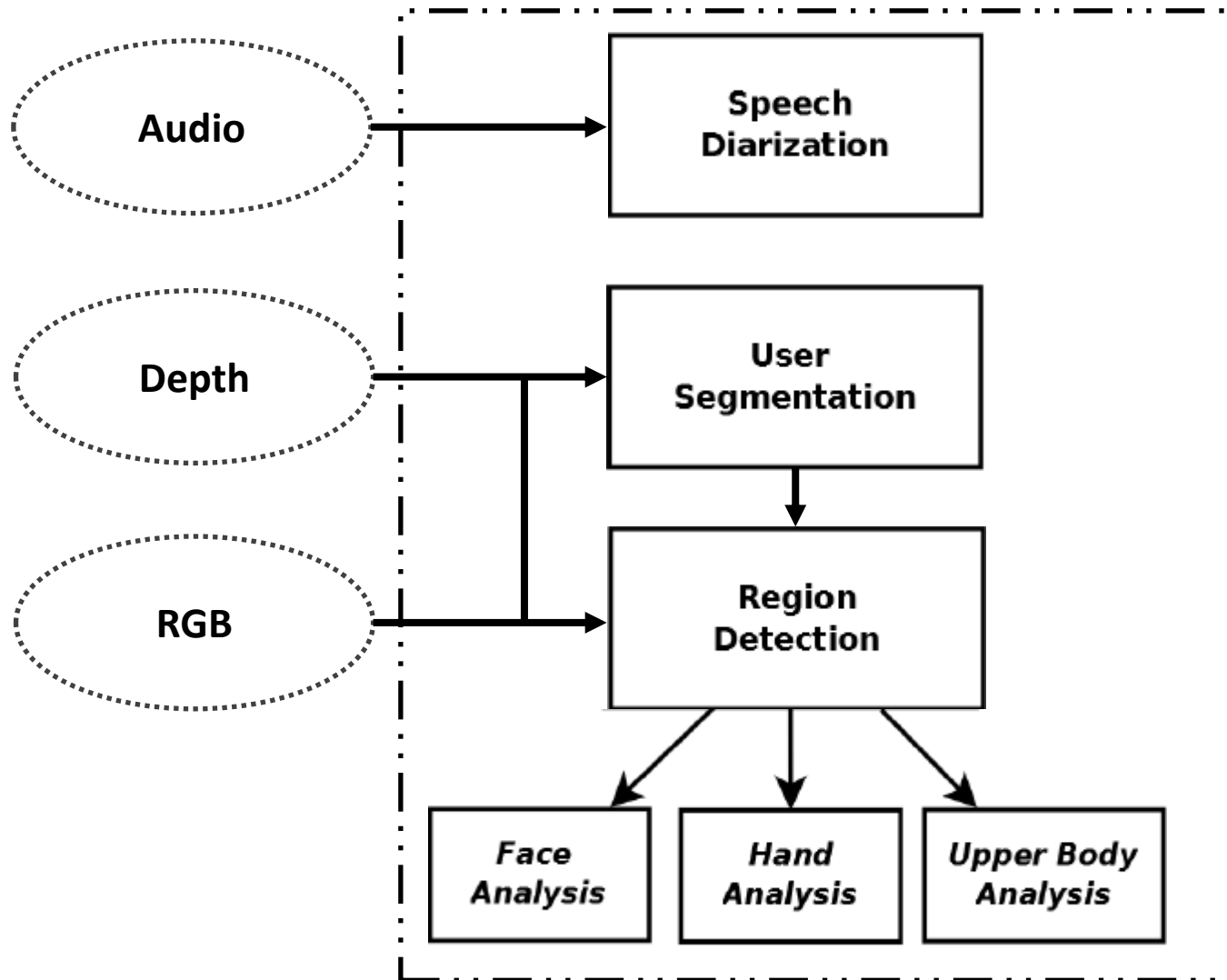
$$f_{\theta}(I, \dot{p}) = d_I \left(\dot{p} + \frac{\mu}{d_I(\dot{p})} \right) - d_I \left(\dot{p} + \frac{\nu}{d_I(\dot{p})} \right)$$

$$P(l|I, \dot{p}) = \frac{1}{T} \sum_{t=1}^T P_t(l|I, \dot{p})$$



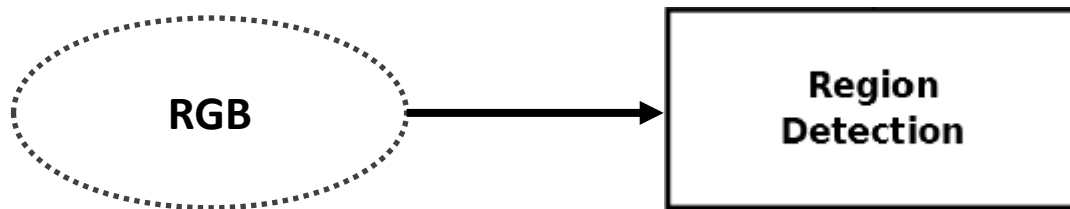
Methodology

Multi-modal feature extraction



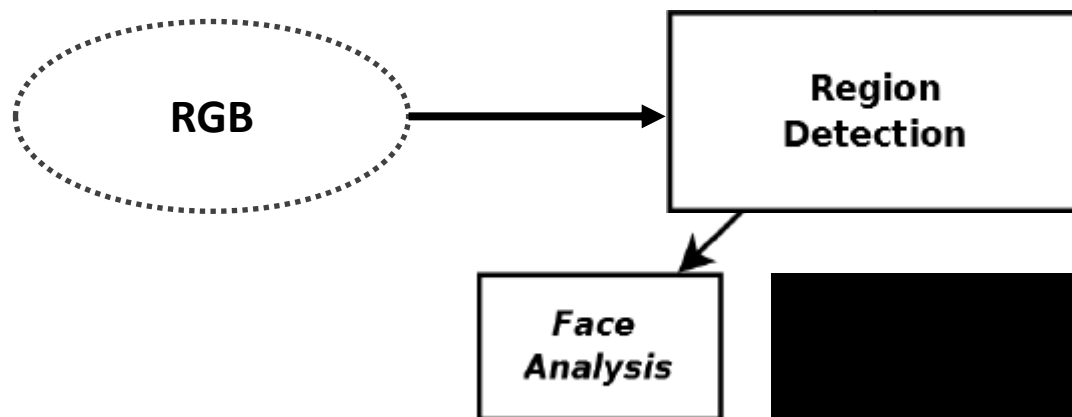
Methodology

Region detection



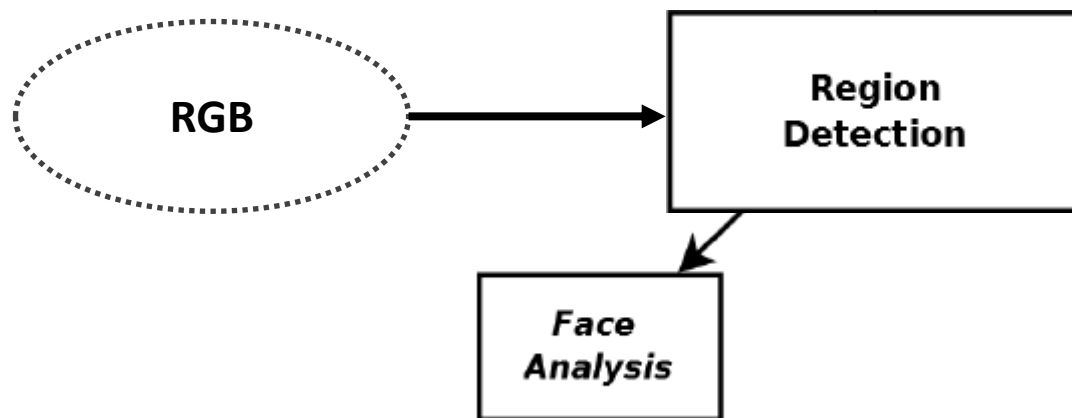
Methodology

Face detection & head pose estimation



Methodology

Heuristics for face analysis

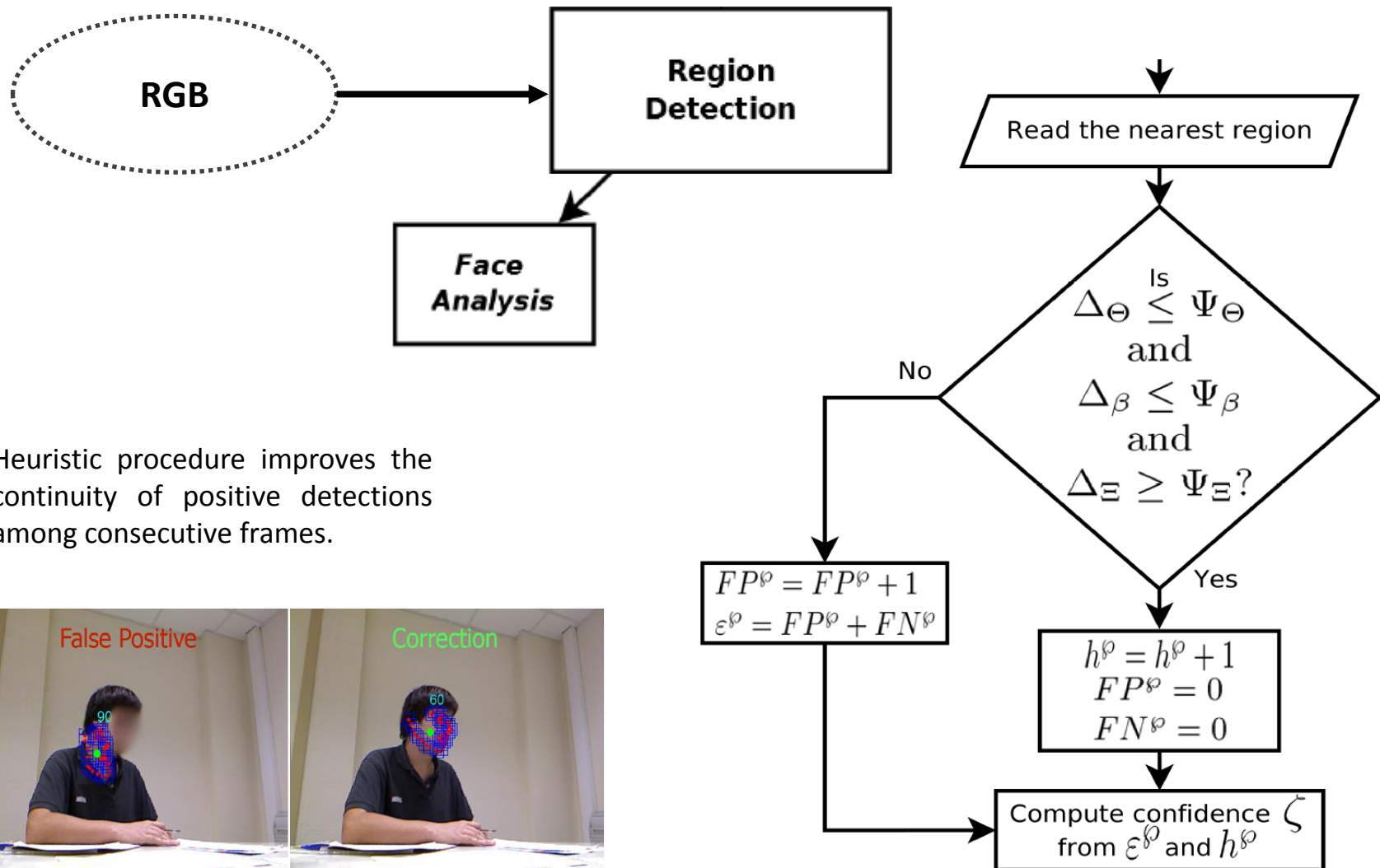


Heuristic procedure improves the continuity of positive detections among consecutive frames.



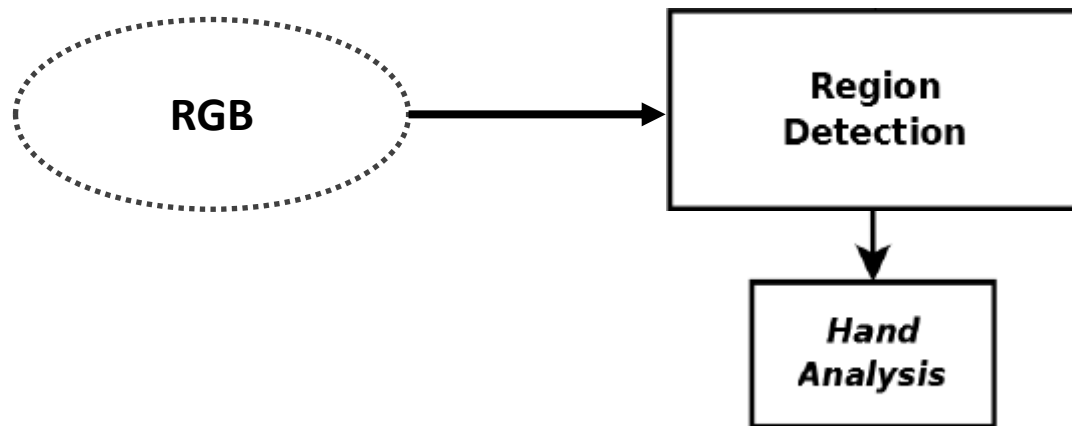
Methodology

Heuristics for face analysis



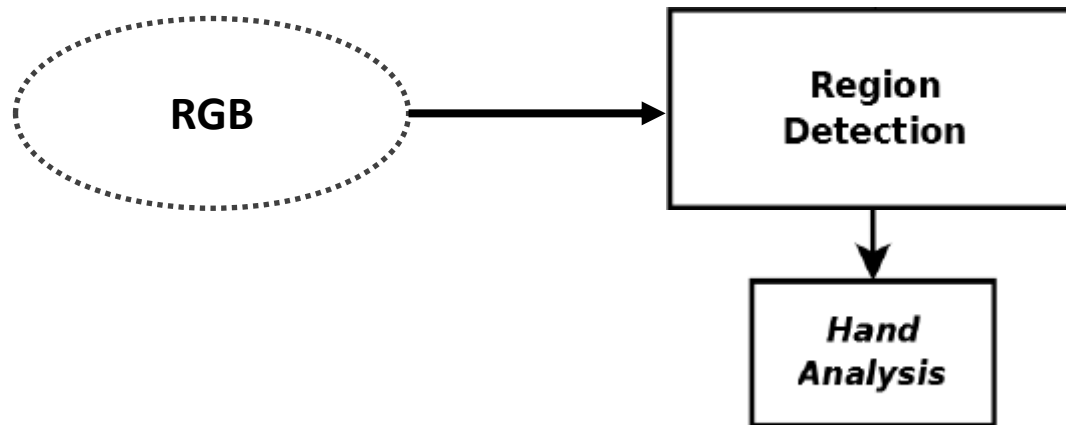
Methodology

Hand analysis



Methodology

Heuristics for hand analysis

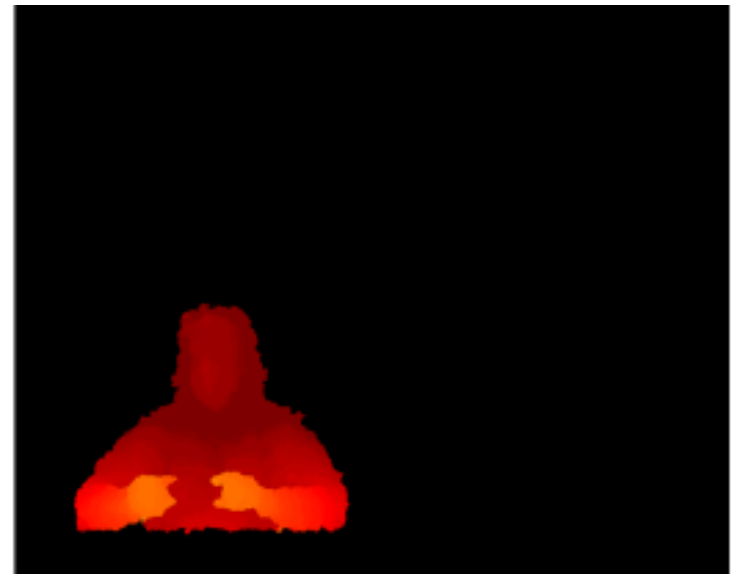
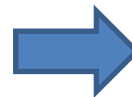
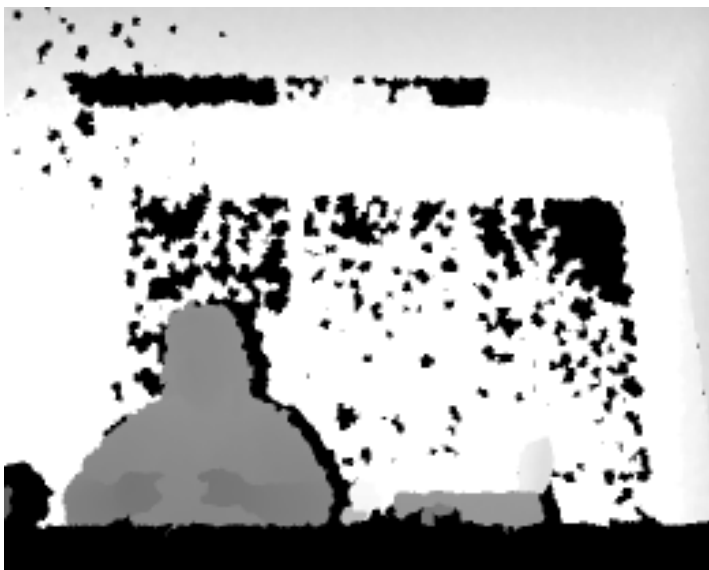
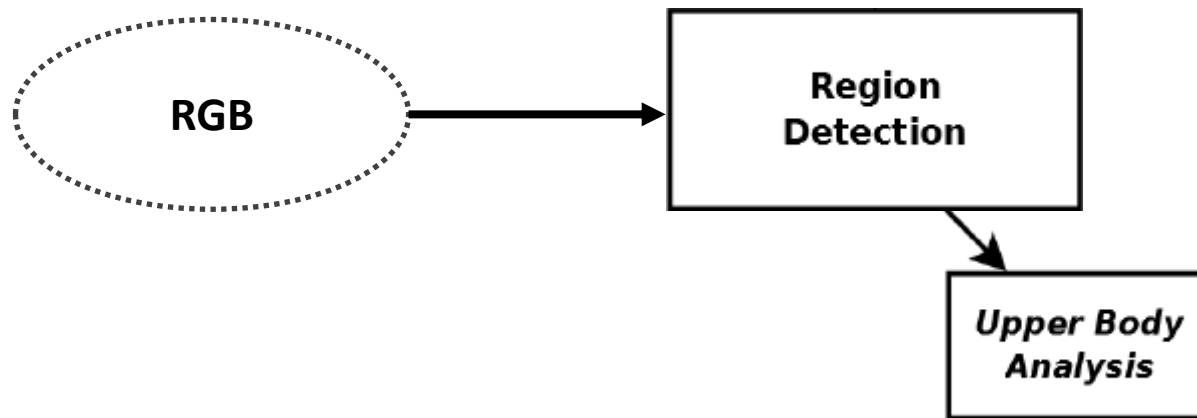


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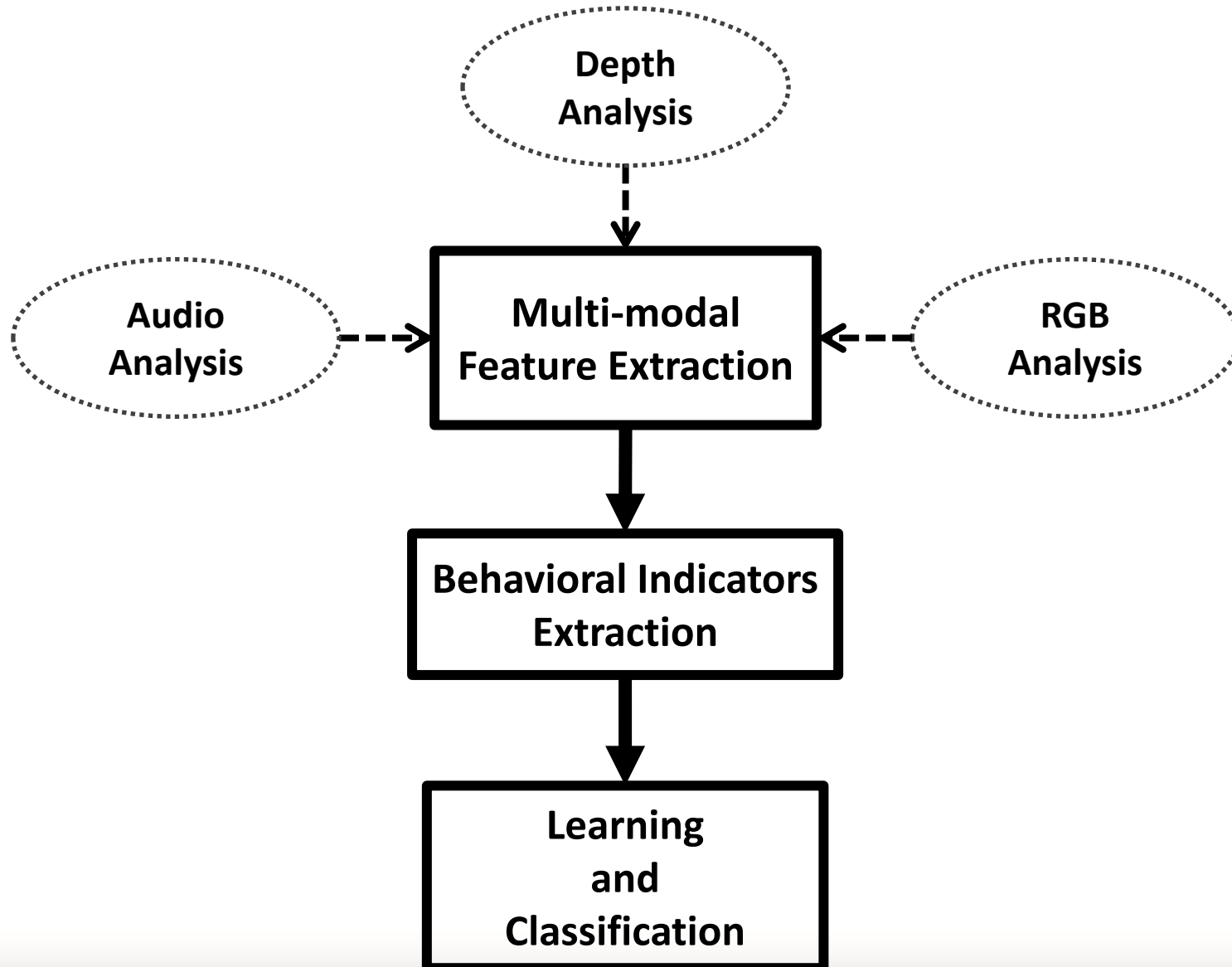
Methodology

Upper body analysis



Methodology

System modules



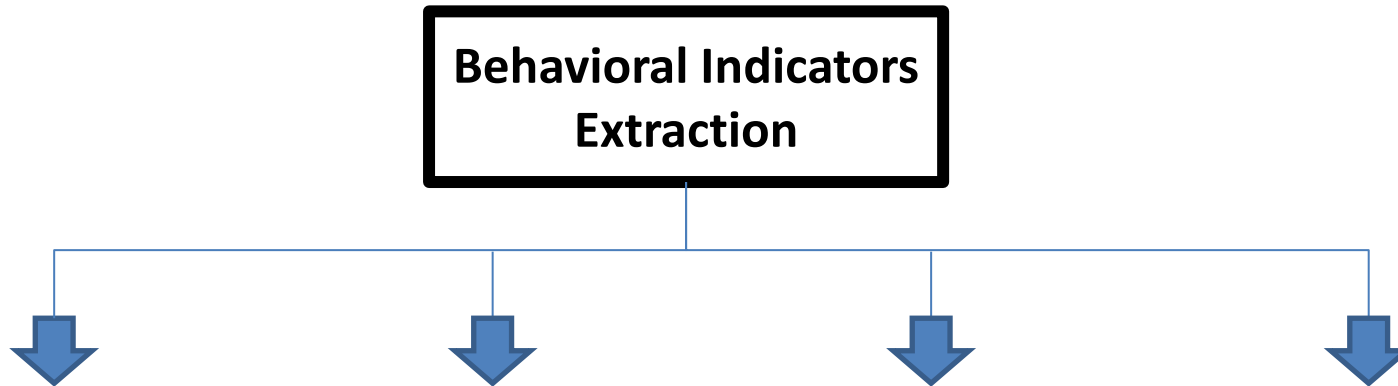
Methodology

Behavioral indicators extraction

**Behavioral Indicators
Extraction**

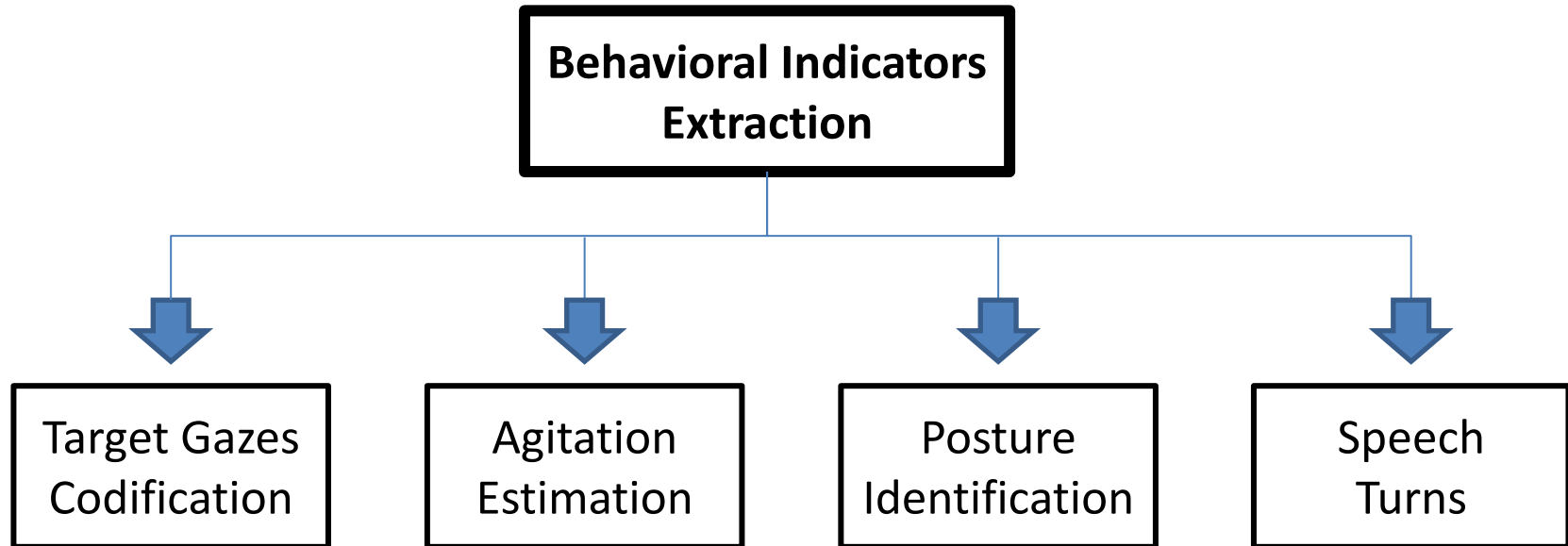
Methodology

Behavioral indicators extraction



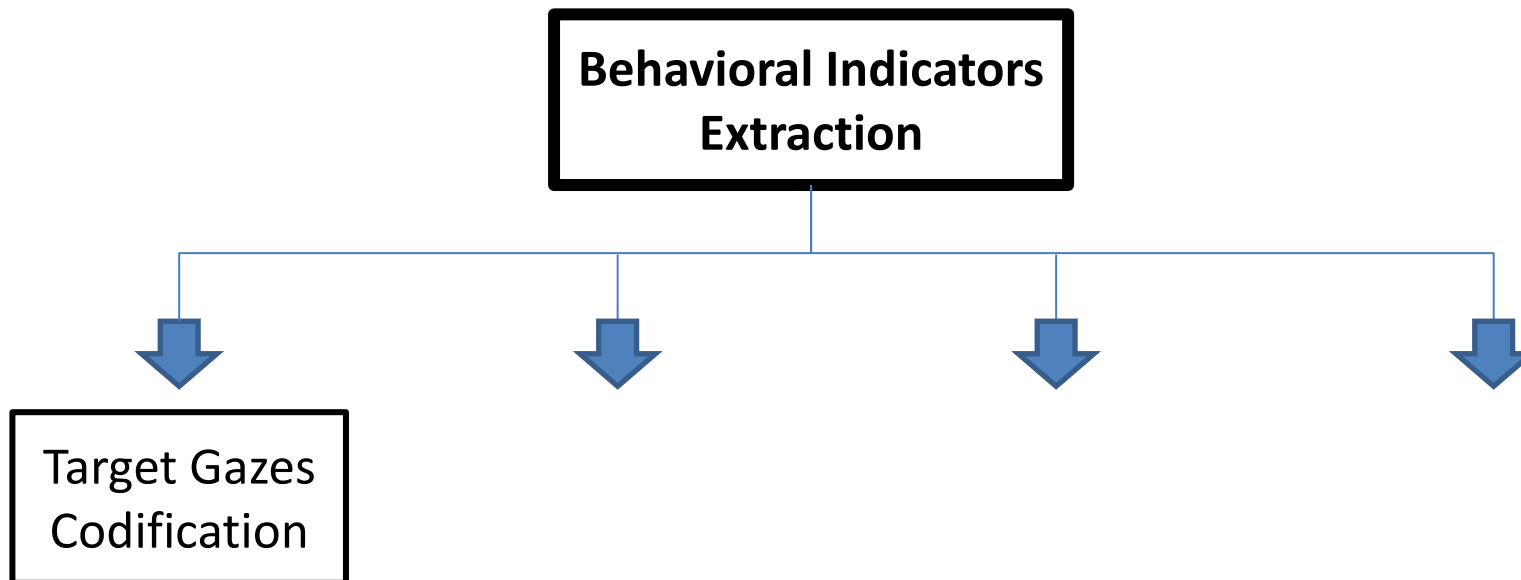
Methodology

Behavioral indicators extraction



Methodology

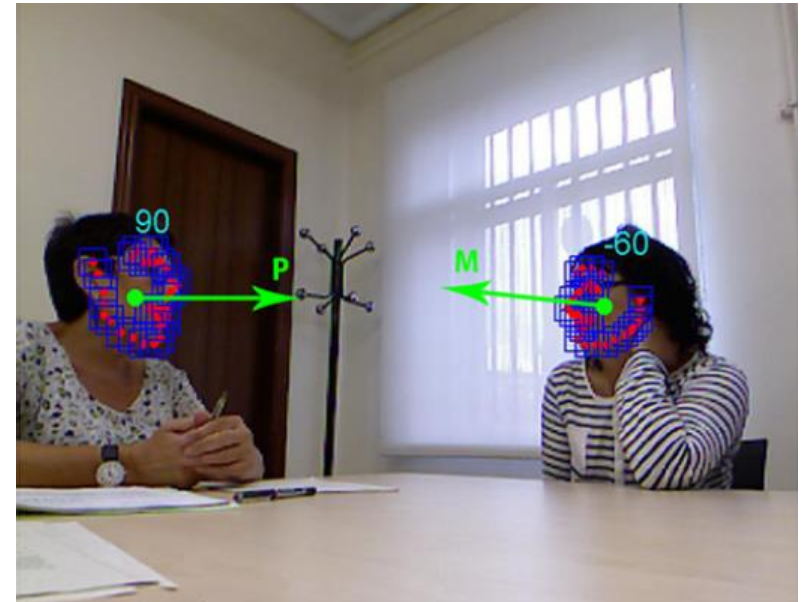
Target gazes codification



Methodology

Target gazes codification

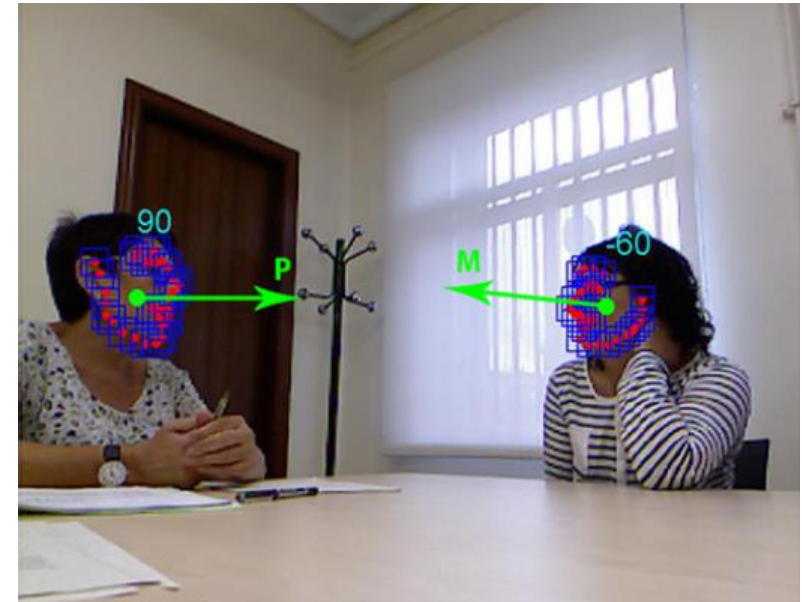
- P: Looking at the part, whether it is the offender as the victim. If there is more than one part (case of a joint encounter), P changes on the mediator column either by Off when it is the offender, or by Vic when it is the victim.
- M: looking at the mediator.
- MP: looking at the same part.
- MO: looking at the other part.



Methodology

Target gazes codification

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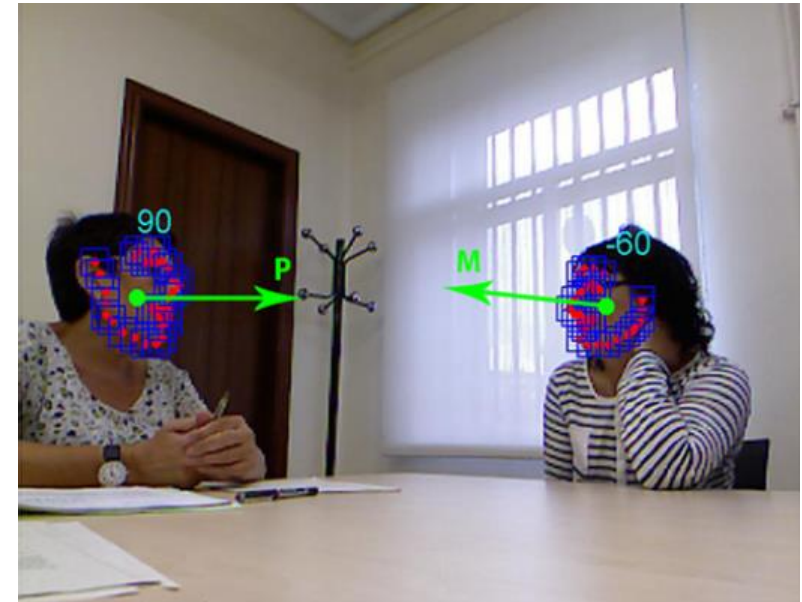


	Mediator			Part		
1 part with only 1 person	P	0	0	0	M	0
1 part with several people	P	0	0	MP	M	0
2 parts with only 1 person on this part	Off	0	Vic	0	M	MO
2 parts with several people on this part	Off	0	Vic	MP	M	MO

Methodology

Target gazes codification

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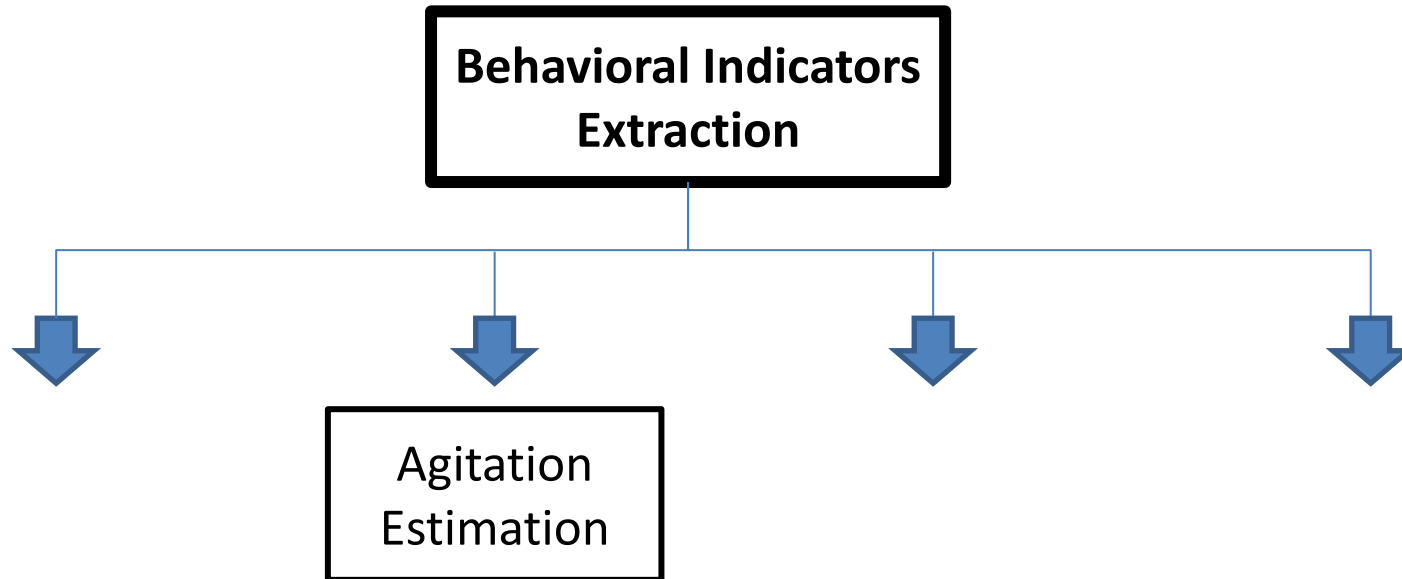


	Mediator			Part		
1 part with only 1 person	P	0	0	0	M	0
1 part with several people	P	0	0	MP	M	0
2 parts with only 1 person on this part	Off	0	Vic	0	M	MO
2 parts with several people on this part	Off	0	Vic	MP	M	MO

Feature	Brief description	}	%
f_2	This part looks at the other		
f_3	The other part looks at this part		
f_4	This part looks at the mediator		
f_5	The mediator looks at this part		

Methodology

Agitation estimation



Methodology

Agitation estimation

Averaged agitation among
3D positions of hands.

$$A_h = \frac{1}{\lambda} \sum_{\iota=1}^{\lambda} \Delta_h^{\iota}$$

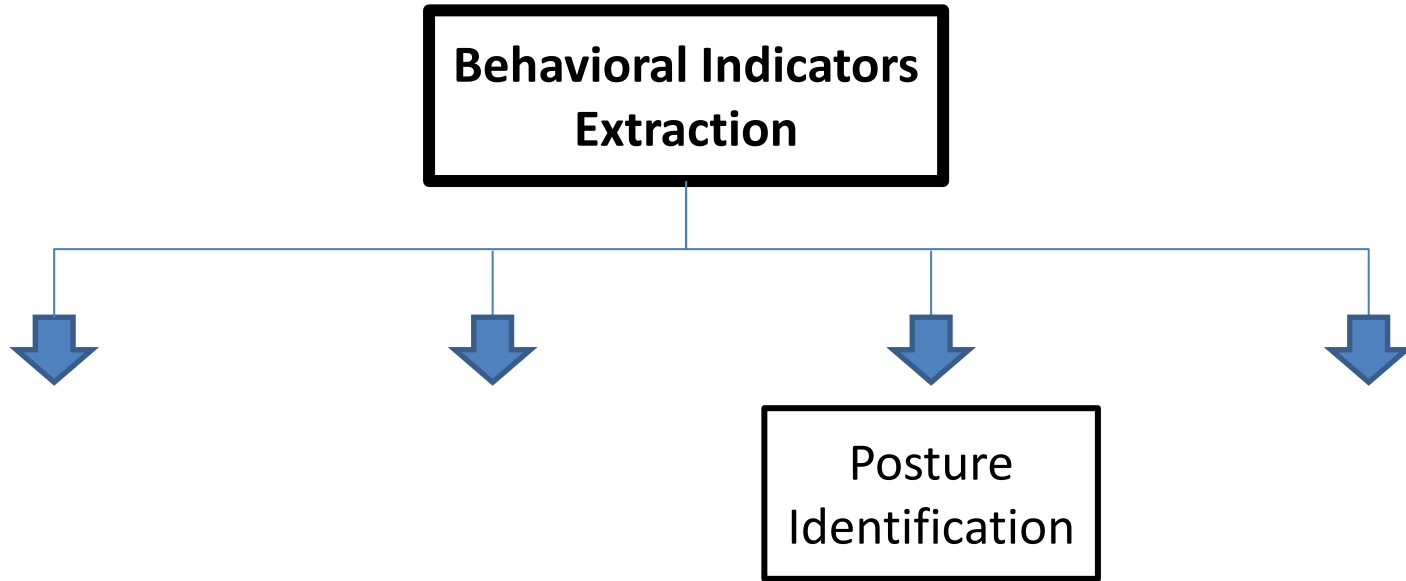
Accumulated average of
optical flow produced by
the upper body.

$$A_b = \frac{1}{\lambda} \sum_{\iota=1}^{\lambda} \bar{\sigma}_{\iota}$$

Feature	Brief description	
f_{14}	Upper body agitation of this part	}
f_{15}	Upper body agitation of this part while looking at the other	
f_{16}	Upper body agitation of this part while looking at the mediator	
f_{17}	Hands agitation of this part	}
f_{18}	Hands agitation of this part while looking at the other	
f_{19}	Hands agitation of this part while looking at the mediator	
f_{20}	Hands agitation of the mediator while looking at this part	
f_{21}	Hands agitation of the other part while looking at this part	

Methodology

Posture identification



Methodology

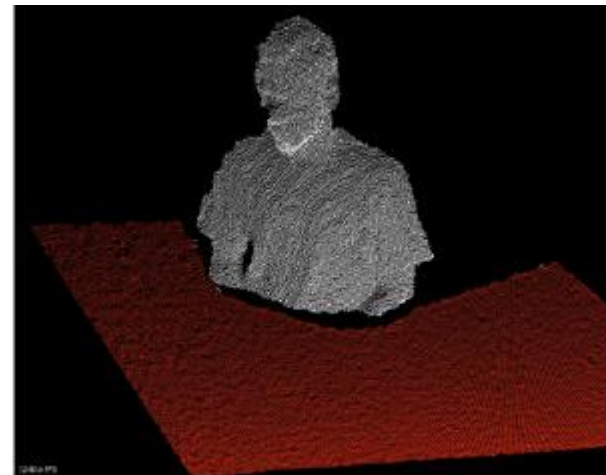
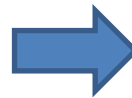
Posture identification

Feature	Brief description
f_6	Body posture inclination of this part
f_{22}	This part have the hands together
f_{23}	Hands of this part touches his/her face
f_{24}	This part have the hands under the table

%

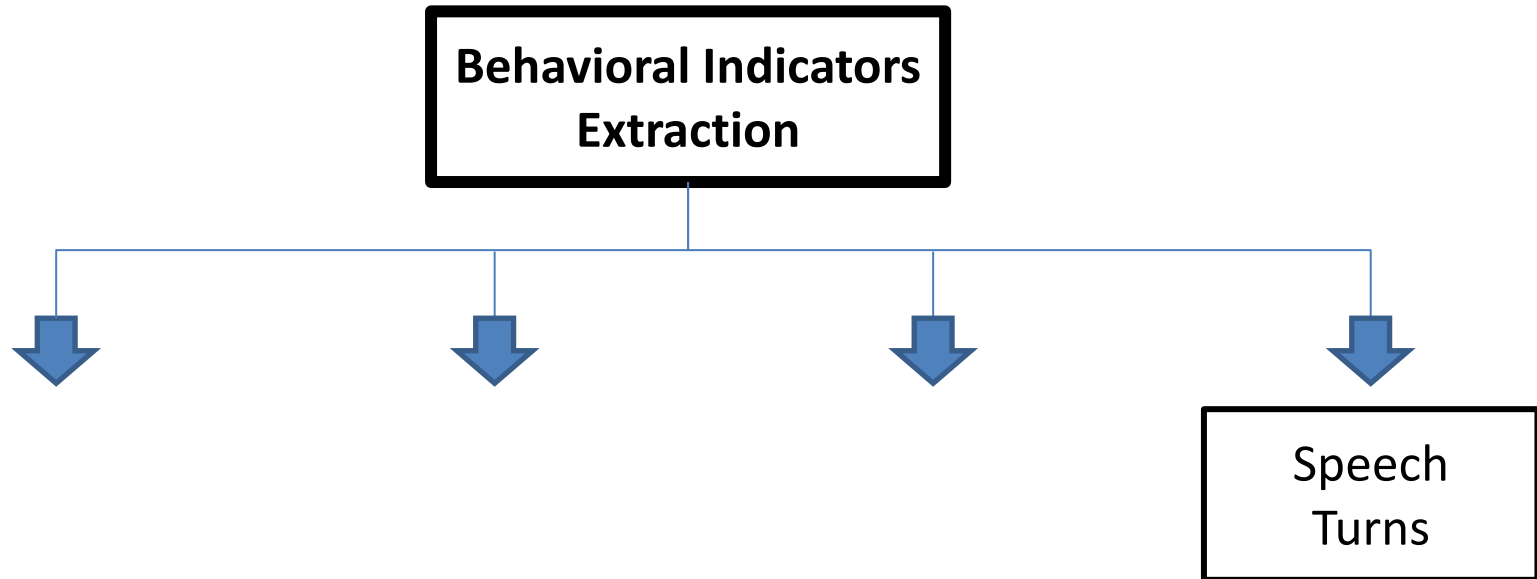
$f_6 : \{\text{'tilted backward', 'normal', 'tilted forward'}\}$

f_{24}



Methodology

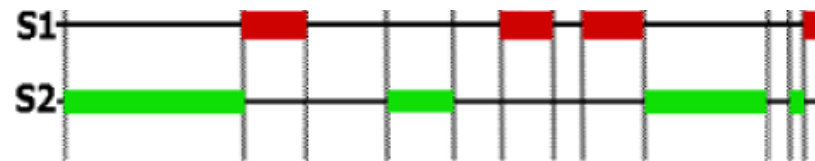
Speech turns & interruptions



Methodology

Speech turns & interruptions

Speaker speech segments



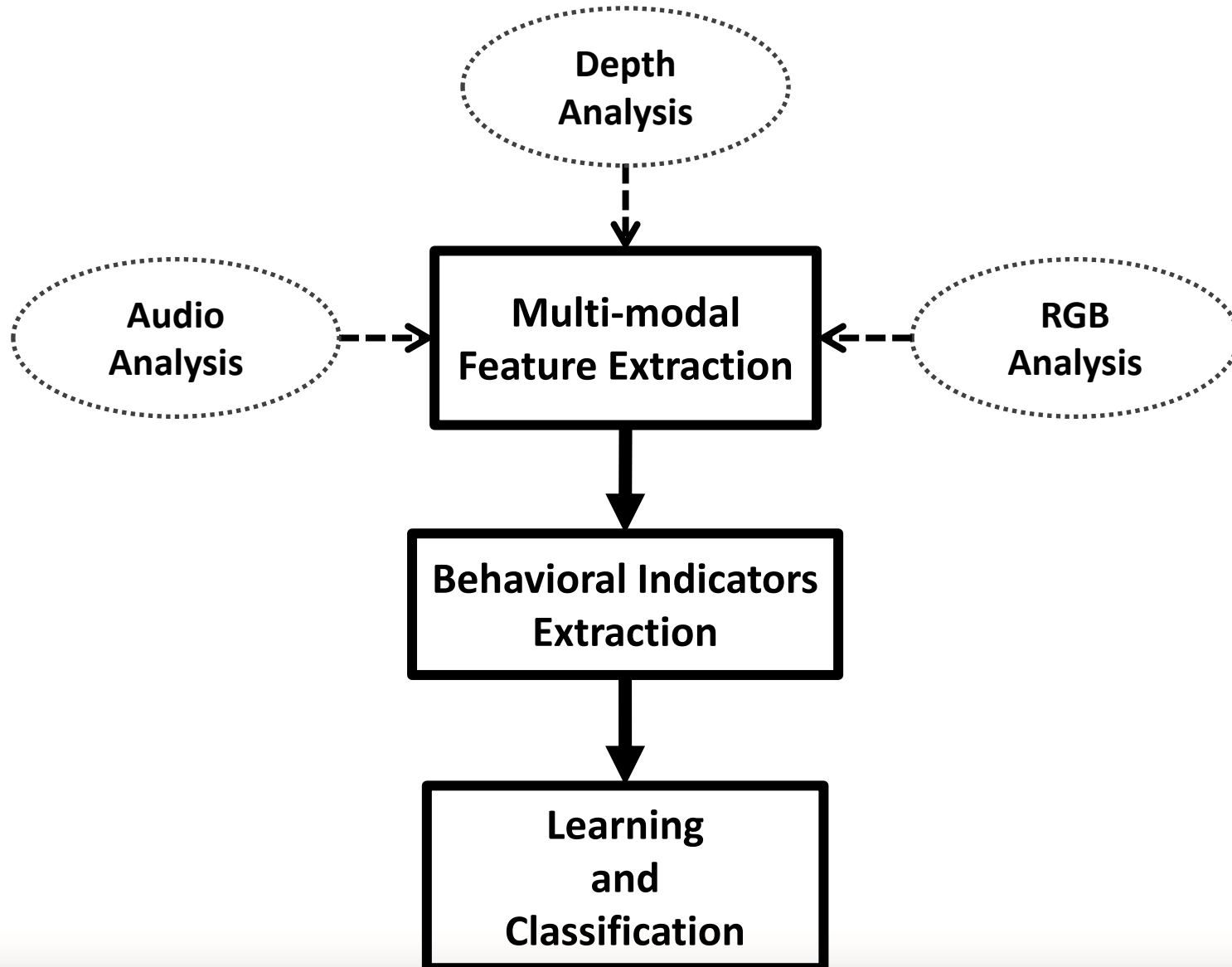
Feature	Brief description	
f_{25}	Mediator speaking time	}
f_{26}	Part speaking time	
f_{27}	Other part speaking time	
f_{28}	Mediator speaking turns	}
f_{29}	Part speaking turns	
f_{30}	Other part speaking turns	
f_{31}	Mediator interrupts this part	}
f_{32}	This part interrupts the mediator	
f_{33}	This part interrupts the other part	
f_{34}	The other part interrupts this part	

%

% of turns

Methodology

System modules



Methodology

Learning and classification

**Learning
and
Classification**

Methodology

Learning and classification

**Learning
and
Classification**

Methodology

Learning and classification

- ❑ Each sample of the system is a part involved in a session.

Table 1: Summary of behavioral indicators defining each feature vector.

Feature	Brief description
f_1	Role within the conversation (victim, or offender)
f_2	This part looks at the other
f_3	The other part looks at this part
f_4	This part looks at the mediator
f_5	The mediator looks at this part
f_6	Body posture inclination of this part
f_7	Gender of the mediator
f_8	Gender of this part
f_9	Gender of the other part
f_{10}	Age of the mediator
f_{11}	Age of this part
f_{12}	Age of the other part
f_{13}	Session type (individual/joint encounter)
f_{14}	Upper body agitation of this part
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Methodology

Learning and classification

❑ Each sample of the system is a part involved in a session.

■ Complementary features obtained from the surveys.

The rest of features are automatically obtained.

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The rest of features are automatically obtained.

The response to predict by the classifiers is the accuracy when correlating the **agreement** produced among the parts with the impressions given by the experts.

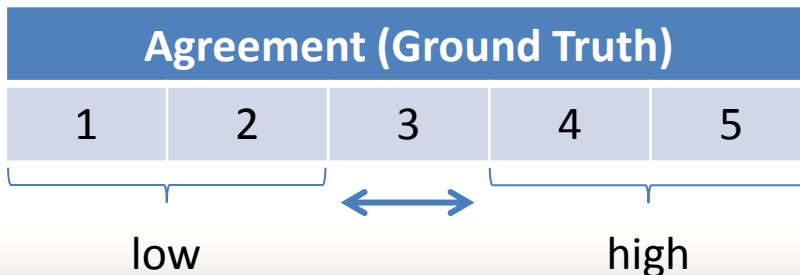


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☐ Conversation settings

☐ Methodology

☒ Results

☐ Conclusion

Results

Data and settings

Acquired data

➤ 26 recorded sessions from multi Kinect™ devices.

- ❖ Average duration of sessions: 35 minutes.
 - From 20 minutes to 2 hours.
- ❖ Resolution RGB-Depth: 640×480 .
- ❖ Frames per second: 12.
- ❖ Distance to camera: 1-2 meters.
- ❖ Audio channels: 16 bit audio at sampling rate 16 kHz.

15% of joint encounters → 2 parts.

85% of individual encounters → 1 part.

Results

Data and settings

Acquired data

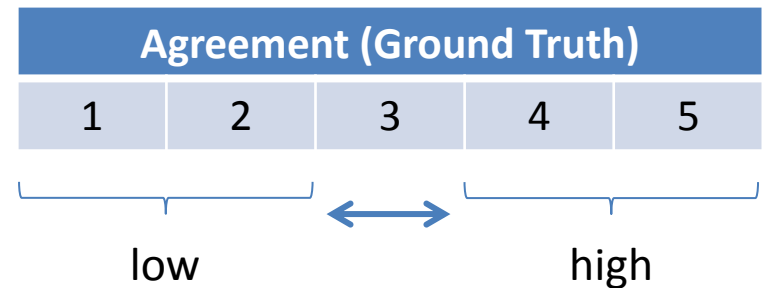
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Validation

- 28 labeled samples.
- 34 features per sample.
- Leave-one-out validation is performed twice, computing the average for both grouping cases.



Results

Results and discussion

Table 2: Accuracy predicting agreement.

Label	Adaboost	CF	FF	SVM
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Outline

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- ☐ Conversation settings
- ☐ Methodology
- ☐ Results
- ☒ Conclusion

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- ❑ Demonstrated the **applicability** as a tool for the **experts**, obtaining results upon 75% of accuracy **predicting** the **agreement** in conversational victim-offender mediation processes based on the **ground truth** defined by the experts.

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- ❑ Include more system observations (i.e. ground truth), assigned from a behavioral perspective, such as dominance, or engagement.



Thank You!

Multi-modal Social Signal Analysis for Predicting Agreement in Conversation Settings



Víctor Ponce López
Xavier Baró Solé
Sergio Escalera Guerrero

vponcel@uoc.edu
xbaro@uoc.edu
sergio@maia.ub.es